



Councillor Kamran Caan

Anne Lakin
Chairman
Coventry Older Voices
c/o Age Uke Coventry
Holt Court
Coventry
CV1 2WP
Date: 2nd May 2017
Ref:KC/CB

Member Services
Council House
Earl Street
Coventry
CV1 5RR

Telephone: 024 7683 1103
Mobile: 07730 111101
E-mail kamran.caan@coventry.gov.uk
Website: www.coventry.gov.uk

Dear Anne

**Re: Coventry Older Voices (COV) Report from Public Toilet
Questionnaire/Survey 2016**

Thank you for your letter dated 14th March 2017 together with a copy of your survey and a summary of the findings, regarding the above.

To confirm that the decision to close six public conveniences located outside the city centre from 1 April 2016, keeping open the two city centre public conveniences, was made by the Council's Cabinet on 23 February 2016.

An Equality and Consultation Analysis (ECA) was completed both before and after the consultation period and this was further updated following implementation. This update did not identify any complaints following the closure of the public conveniences to suggest that impacts have been felt by the previous users of this service.

Furthermore, in line with the 1936 Public Health Act legislation the Council has no obligation to provide public conveniences. There are alternative toilet facilities that can be used (from other providers) although the Council cannot make guarantees of these.

I have however, shared a copy of your survey and the summary of findings with a number of Officers working on the Connecting Communities Programme and also the Public Health Team and I would like to offer you the opportunity to meet with them to discuss how COV might be able to use the survey findings to approach businesses and organisations to try and improve access for older people to publically accessible toilets in public buildings and quasi-public buildings.

In this respect I will ask Michelle McGinty – Head of Involvement & Partnerships to make contact with you to arrange a mutually convenient time to meet.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Kamran Caan', with a long horizontal stroke extending to the right.

**Councillor Kamran Caan
Cabinet Member Public Health and Sports
Chair Health & Wellbeing Board
Upper Stoke Ward Councillor**